



CITY OF ROCHESTER SNOW REMOVAL

Rochester's Department of Environmental Services (DES) is responsible for snow and ice removal in the city. Karen St. Aubin, Director of Operations at DES, is responsible for snow and ice control for streets and sidewalks. She can be contacted by phone at 585-428-6855 or by email at karen.st.aubin@cityofrochester.gov.

Additionally, Rochester residents can report non-emergency quality of life issues, including snow and ice blocked sidewalks in their neighborhoods, by calling 311, or 585-428-7600 for TTY.

For more information, visit: <http://www.cityofrochester.gov/article.aspx?id=8589967270>

SNOW REMOVAL FROM CITY STREETS

- Rochester plows residential areas when three inches of new snow fall. Plowing is performed by private contractors.
- To control ice, salting is performed on main arterial streets and on some secondary roadways that have special features (e.g., streets with schools, bus routes, bridges, hills, etc.). Generally, salt is not applied to residential streets.
- New York State Department of Transportation is responsible for clearing snow on bridges and overpasses. However, Rochester performs snow and ice control on Lake Avenue, Plymouth Avenue, and bridges over expressways.

SNOW REMOVAL AT BUS SHELTERS AND TRAIN STATIONS

- Regional Transit Service (RTS) is responsible for removing snow at the bus shelters and train stations, and hires outside contractors to help keep them clear.

SNOW REMOVAL FROM SIDEWALKS

- The Rochester City Code requires residential and business property owners to keep the sidewalks adjacent to their property clear, and to remove snow and ice **by 9 A.M. if snow fell or was collected after 8 P.M., or by 8 P.M. if snow fell or was collected after 9 A.M.** It also prohibits removing snow from private property and depositing it on the sidewalk or

roadway of any street, against a fire hydrant, or in the loading or unloading areas for public transportation.

- The city plows sidewalks when 4 inches of new snow have accumulated or when the sidewalks are at least five feet wide.
- Sidewalk plowing usually happens in the evening and early morning when pedestrian traffic is lowest, which causes less disruption with the removal process. This also helps keep workers safer. However, the plowing schedule is modified during actual storm conditions.
- Violations are punishable by \$25 to \$65 for a first offense, and penalties upon default range from \$50 to \$130.
- DES is responsible for enforcing the code, but much of its enforcement is complaint-driven. Therefore it is important that violations be brought directly to the attention of DES or through 311.

SNOW REMOVAL FOR ACCESSIBLE PARKING PLACES

New York State law prohibits the dumping or shoveling snow onto a parking space designated as accessible such that the space becomes unusable. Vehicle and Traffic Law § 1203-e.

A person who does so is subject to a fine of at least \$25 for the first offense and up to \$100 for every future offense. Local or municipal governments may establish fines of up to \$50 for a first offense and \$200 for a second offense.

Please contact your local law enforcement agency if you experience a violation.

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