



## CITY OF BUFFALO SNOW REMOVAL

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Buffalo's Department of Public Works, Parks, and Streets (DPW) is responsible for snow and ice removal in the city. Buffalo residents can report snow and ice issues by calling 311 or by submitting an online complaint at [http://www.city-buffalo.com/Home/City\\_Departments/Citizens\\_Services/311\\_Self-Service/311\\_Service\\_Request](http://www.city-buffalo.com/Home/City_Departments/Citizens_Services/311_Self-Service/311_Service_Request).

### SNOW REMOVAL FROM CITY STREETS

- Buffalo removes snow and ice from the city streets by plowing and salting streets on a round the clock basis.
- Plowing is performed by city contractors.

### SNOW REMOVAL AT BUS SHELTERS AND TRAIN STATIONS

- The Niagara Frontier Transportation Authority (NFTA) is responsible for removing snow at the bus shelters and train stations. Individuals can contact NFTA's Customer Care Department by calling 716-855-7211 or relay / TTY dial 711 or 800-662-1220, or by email at [info@nfta.com](mailto:info@nfta.com).

### SNOW REMOVAL FROM BRIDGES AND OVERPASSES

- New York State Department of Transportation is responsible for clearing snow on bridges and overpasses.

### SNOW REMOVAL FROM SIDEWALKS

- The Buffalo City Code requires residential and business property owners or occupants to keep the sidewalks and gutters adjacent to their property clear, and to remove snow and ice **by 9 A.M. the day after a snowstorm**. It also requires every property owner or occupant with premises adjacent to a sidewalk with a wheelchair curb cut to remove all snow and ice that has accumulated in the curb cut **before 9. A.M the day after a snowstorm**.

- Buffalo also requires that anyone granted a building permit to perform work on a commercial building keep the sidewalk or pedestrian walkway next to the building clean and free of snow.
- Buffalo also forbids shoveling, sweeping, or heaping up snow and ice in a way that obstructs public travel.
- If it is impracticable to remove the snow without damaging the pavement, the property owner must cover the sidewalk with ashes, sand, or the like.
- Violations are punishable by \$52.50 to \$150 for a first offense with an additional penalty of \$52.50 for subsequent violations. Violators will also be charged the cost of removing the snow or ice.
- Building permit holders who do not keep adjacent sidewalks or pedestrian walkways clear may also lose their permits.
- Owners and occupants are also liable for any injuries or damage resulting from failure to keep the sidewalks, gutters, and wheelchair curb cuts clear.
- DPW is responsible for enforcing the code, but much of its enforcement is complaint-driven. Therefore it is important that violations be reported through 311.

## SNOW REMOVAL FOR ACCESSIBLE PARKING PLACES

New York State law prohibits the dumping or shoveling snow onto a parking space designated as accessible such that the space becomes unusable. Vehicle and Traffic Law § 1203-e.

A person who does so is subject to a fine of at least \$25 for the first offense and up to \$100 for every future offense. Local or municipal governments may establish fines of up to \$50 for a first offense and \$200 for a second offense.

Please contact your local law enforcement agency if you experience a violation.

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## DISABILITY RIGHTS NEW YORK CONTACT INFORMATION

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